

Girl Scout Experience Box | Frequently Asked Questions

The Girl Scout Experience Box (GSEB) provides new Daisy troop leaders in participating councils with a monthly supply box that includes everything they need to have fun and fulfilling troop meetings. This complimentary resource will follow the [Daisy First Year Troop Plan](#) and be delivered directly to one troop leader per troop. Contact your [local council](#) to learn more!

The Basics

What is the Girl Scout Experience Box?

The Girl Scout Experience Box is a new program to provide leaders of first-year Girl Scout Daisy (grades K–1 in the 2024/2025 school year) troops with an amazing resource. Starting in August 2024, new Daisy troop leaders in participating councils will receive a monthly supply box filled with step-by-step instructions, ready-to-go supplies, and thoughtful script suggestions. This complimentary resource will follow the [Daisy First Year Troop Plan](#) and be delivered directly to troop leaders.

What comes in the box?

Each box contains a meeting guide with activity outlines and thoughtful script suggestions. Supplies needed to complete each activity, such as kid-friendly scissors, crayons, and paper plates, are also included. You'll have everything you need to feel confident leading your Girl Scout meeting and build a stock of durable supplies you can use in future meetings!

Are the boxes available in languages other than English?

Yes! We're thrilled to offer the Girl Scout Experience Box in English and Spanish. You can request Spanish materials on the order form.

How can I get started?

Simply complete our [new troop request](#) to get your Girl Scout Daisy troop started! Girl Scouts of Northeastern NY (GSNENY) is participating in the Girl Scout Experience Box program. We'll be in touch with next steps! You can always reach out to us at customercare@girlscoutsneny.org.

My troop isn't a first-year Daisy troop. Can we still participate?

The Girl Scout Experience Box is built to support the [Daisy First Year Troop Plan](#), so the program isn't appropriate for other program levels. We encourage you to chat with your volunteer services team at customercare@girlscoutsneny.org about all the resources available to volunteers to help you create an awesome troop year.

Are all new Daisy troops required to participate?

No, troops are not required to participate. Connect with your volunteer services representative at customercare@girlscoutsneny.org to learn more about the resources available to Girl Scout volunteers and determine if this program is the right fit for you and your troop.

Can I just buy the boxes?

No, the Girl Scout Experience Box is a complimentary resource for new Daisy troop leaders, and boxes are not for sale.

How much does it cost?

Girl Scout Experience Boxes are complementary and provided at no cost to eligible volunteers.

Details for Participating Troops

What are the requirements to participate?

This is for new Daisy troops that include Girl Scouts entering kindergarten and/or first grade in the 2024/2025 school year and are participating together for the first time. To receive your first box, each new Daisy troop must:

- register at least four new Daisy Girl Scouts and one Troop Leader
- complete New Leader Training
- complete the required order form, available from your council.
- 70 % of your troops must be Daisies – mixed level troops can count, as long as they are majority Daisies!

How can I complete New Leader Training?

Check the [event calendar](#) on website for our upcoming new leader trainings! We deliver virtual ones every month via zoom, in person ones at our Service Centers, or we can deliver them one on one. You can always reach out to us at customercare@girlscoutsneny.org if the dates don't work for you so we can schedule one just for you!

Where and when will my boxes be delivered?

Boxes will be delivered to the address provided when you complete the required order form. They will begin shipping in August 2024 to troops who have met the eligibility requirements.

What should I do with my troop while I wait for my first box to arrive?

This is a great time to get to know your Girl Scouts and their families! Find time to play together at a local park, check out council-led events and camps, or try one of our [Girl Scout activities](#).

How many Girl Scouts will I receive supplies for? What if I add more Girl Scouts to my troop?

Each box contains enough supplies to serve all Girl Scouts in your troop, and likely some extra supplies you can save for future meetings. Troop registration counts are updated with each shipment, so you'll have enough supplies as your troop grows. Want to invite more friends to join the fun? Use the "Invite Friends" link on the My Troop(s) tab in [myGS!](#) Contact GSNENY at customercare@girlscoutsneny.org for additional recruitment resources and support with building your troop.

Will I receive all the boxes?

Every troop will receive the Welcome Box first, followed by the next box in the series. Each box is sent for a limited amount of time. Participating troops will receive up to seven boxes, in addition to their Welcome Box.

Can I skip a box or change the order in which I receive them?

No, we're not able to change the order in which you receive your boxes. You may, however, choose to use them in a different order, add other programming your Girl Scouts are interested in, or wait to use a box at a different time of year. Have more questions about planning your troop year? Please reach out to us at customercare@girlscoutsneny.org—we are here to support you!

What is the Play Ball Kit?

Troops that meet the criteria and register by June 1, 2024, also receive a PLAY BALL kit, while supplies last, courtesy of **Major League Baseball™**.

Additional Questions

I haven't received any boxes. What do I do?

Contact GSNENY at customercare@girlscoutsneny.org for support with shipping issues—we are here to help!

I have feedback about the boxes. Who can I talk to?

We appreciate it! Please [contact us](#) to share your thoughts.